Acronis SCS

March 20, 2020

Dear Acronis SCS Community,

We know your inbox has been flooded with notes from just about every company under the sun these last few weeks. While we understand the time it takes to parse through so many updates, **we wanted to make our priorities clear during this uncertain time.**

Safety is Top of the List

Right now, **safety is paramount** – both your safety and ours. We sincerely hope you and your families are staying healthy. In order to ensure the health of our own team, which is based in Arizona and comprised of all US citizens, we have halted business travel and instituted a mandatory social distancing work-from-home policy for all our employees.

One Less Worry

Many of you trust our software to meet your imaging, disaster recovery, cyber protection, and data security needs, including keeping your organization's or customer's most mission critical systems up-and-running – no matter what. We know those needs are perhaps more critical now than ever before. **Cyberattacks against public sector targets have not abated; in fact, many sectors have seen increased attacks as hackers take advantage of these chaotic times.**

In this evolving landscape, you can trust that the temporary remote work policy we have put in place for our team has had (and will continue to have) **zero impact on you**, our valued partners and end users. Working remotely is nothing new to our staff, and we remain unwaveringly committed, flexible, and responsive to your needs. **Should you require technical support or need to get in touch with us for any other reason, please don't hesitate to reach out using our normal contact channels.**

This is a worrying time for all. Rest assured, we are in this with you, and we stand ready – now and always – to help you be **#CyberFit**. Please stay safe.

Sincerely,

John Zanni

John Zanni, CEO

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