

## Acronis SCS Voluntary Product Accessibility Template (VPAT)

The purpose of the Voluntary Product Accessibility Template, or VPAT, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. Acronis remains dedicated to accessibility and will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** May 13th, 2019

**Product Line:** Acronis Backup Advanced

**Contact for More Information:** <http://www.acronisscs.com>

<b>Summary Table Voluntary Product Accessibility Template</b>		
<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Please refer to details in Section 1194.21	
Section 1194.22 <a href="#">Web-based Internet Information and Applications</a>	Not Applicable	
Section 1194.23 <a href="#">Telecommunications Products</a>	Not Applicable	
Section 1194.24 <a href="#">Video and Multi-media Products</a>	Not Applicable	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	Not Applicable	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	Not Applicable	
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Not Applicable	
Section 1194.41 <a href="#">Information, Documentation, and Support</a>	Please refer to details in Section 1194.41	

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**Section 1194.21 Software Applications and Operating Systems - Detail**  
**Voluntary Product Accessibility Template**

<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions	The Acronis Backup application supports navigation via the [Tab] key and any arrow keys. Additionally, the [Alt] key can be used to access the menu bar when using the boot media. The console for the application is browser based and supports the level of accessibility based on those provided by the developer of the browser.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Acronis products do not interfere with neither Microsoft Windows operating systems' accessibility features nor the accessibility features of other applications.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Acronis products highlight or alter the element as a user moves between them in the interface. The method of indication varies but still indicative of the users choice.

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions	There are two elements in the backup monitor that do not provide a tooltip or text display of the element. In the Acronis Management console, the Account icon in the upper right does not display a tooltip.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Throughout the product where bitmap images are used, the meaning and action linked to the image is consistent.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported with exceptions	The Acronis Backup installer does not present textual information in a manner that allows the screen narrator to pick up. However, since the console is a browser-based utility, it will adhere to any accessibility options provided by the browser development currently.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with exceptions	The Acronis Backup installer does not adhere to OS settings for contrast nor does Acronis Backup Monitor application. The console for the application is browser based and supports the level of accessibility based on those provided by the developer of the browser.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported with exceptions	Some elements in Acronis Backup console are only color coded by default but clicking on the element displays the meaning of the color.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	The product does not support any level of customization relating to UI preferences.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink	Supported	In the Acronis products no flashing or blinking text is displayed.

frequency greater than 2 Hz and lower than 55 Hz.		
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions	The console for the application is browser based and supports the level of accessibility based on those provided by the developer of the browser. Additionally, the Boot Media is pre-OS environment and does not have assistive technology for visibility.

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<b>Section 1194.41 Information, Documentation and Support - Detail</b>		
<b>Voluntary Product Accessibility Template</b>		
<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Software documentation is available via several means.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported with exceptions	The Acronis Backup Application is supported by the Acronis GmbH website where all current documentation for the application resides.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support services for the Acronis product can be obtained in multiple formats that would allow for the accommodation needs of end-users with disabilities.

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